BRIAN GISEL

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PROFILE

A senior project coordinator, consultant and facilitator and with more than a decade of experience working with various industries including the Healthcare, Public Utilities, Forestry and Education.

I have strong organizational, written and oral communication and interpersonal skills. Past experiences include requirement gathering, project planning and budget creation/tracking, issues management, user training, people management and overall project organization and coordination.

CORE COMPETENCIES

- Strategic and Operational Planning
- Project Management, Team Development, Coaching and Facilitation
- Business Process Redesign, Change Management and Clinician Engagement
- Governance and Program Development
- Client Relationship Management
- Budget planning, estimation and tracking
- Use of Desktop Productivity Tools (MS Office, MS Visio, MS Access SharePoint)

OPERATIONS MANAGER, BRITISH COLOMBIA MEDICAL ASSOCIATION – 2008 TO PRESENT

Operations Manager for the Physicians Information Technology Office, a Division of the British Columbia Medical Association. PITO is responsible for the coordination of Electronic Medical Record System Implementation in Primary physician offices across the province. Duties include

- Management of Central Office
- Coordination of reimbursements to all PITO connected physicians
- Budget creation, review and oversight
- Central Support team management and coordination
- Management of IT Infrastructure
- Administer of Maximizer DB System used to track all Implementations
- Liaison with external stakeholders

RECENT PROJECTS & WORK EXPERIENCE AS A CONSULTANT WITH SIERRA SYSTEMS GROUP INC.

PROJECT COORDINATION – VANCOUVER COASTAL HEALTH, EHEALTH – 2005 TO 2007

Project Coordinator for VCH IMIS eHealth Projects including The Primary Care Information Technology Strategy, CareConnect and Clinical Disease Management (CDM) Pilot

- Provided coordination and support for multiple IT initiatives. Responsible for tracking of all project timelines and deliverables, creation and tracking of program wide budget and management of project integration issues.
- Tracked and managed consultant and clinical invoicing and reimbursement.
- Managed the programs on-line collaboration tool (Sharepoint) and interfaced with VCH IMIS over program logistics. Supported creation of project documentation and acted as document manager for all projects.
- Oversaw the Deployment of CareConnect to VCH Users during rollout phase of the project.
- Coordinated the staffing of projects, new project resource contracts, setup and orientation as well as the development and administration of Clinical Working Groups for multiple projects.
- Responsibilities included facilitating Steering Group and working/clinical group meetings and developing tools and processes for change management and reporting.

PROJECT MANAGEMENT – BRITISH COLUMBIA UTILITIES COMMISSION – WEB-SITE DEVELOPMENT - 2004

Managed creation of a Web Solution for provincial government regulatory organization.

- The project involved creating an on-line system for tracking of regulatory applications from user groups and information distribution to interested parties (public and private) working as interveners for applications.
- Responsible for creating overall project plan and budget forecasts, updating project plan and budget, status reporting as well as team management.

PROJECT COORDINATOR – WEYERHAEUSER FOREST PRODUCTS – PEOPLESOFT ROLLOUT – 2003

Worked as the project coordinator for implementation of PeopleSoft HR systems at 17 sub-divisions of Weyerhaeuser.

- Created and administered each individual project plan and managed issue tracking, status reporting and resource allocation.

BUSINESS ANALYST – BLUE CROSS – SMART CARD ROLLOUT – 2001 TO 2002

Deployment of Pacific Blue Cross Smart Card technology aimed at connecting Provincial Care Facilities with Pacific Blue Cross and Ministry of Health billing system.

- Developed training and installation procedures for product rollout.
- Managed schedule of deployment and undertook rollout of system to Care Facilities across the province, providing setup, user training and phone support after installation.

BUSINESS ANALYST/TESTER – OPEN C SOLUTIONS – CUSTOMER INFORMATION SYSTEM DEVELOPMENT – 2000

Business analyst and tester on the implementation team of a Customer Information System solution for water, gas and electric utilities.

- Trained users, led the regression test team, oversaw version control releases and administered overall problem tracking.

TECHNICAL SUPPORT – SIERRA SYSTEMS GROUP INC. – INTERNAL HELPDESK – 1998 TO 2000

Worked on an internal helpdesk supporting 200 office employees and Windows NT network.

PREVIOUS WORK EXPERIENCE

WILLRICH TECHNOLOGIES INC. – FOUNDER AND MANAGER – 1993 TO 1997

Managed a software development company with four employees.

- Designed, developed and supported an in-class student tracking program for elementary level classrooms. Gathered information, developed and tested the program, made program revisions after in-school testing, and coordinated with school boards throughout the project.
- Provided hardware and software support and troubleshooting for a joint project with IBM. Ran “Mobile Classroom” for OS/2 training. Solved problems for platforms running under OS/2, implementing, upgraded and maintained over 30 workstations, and coordinated LAN support.
- Created and marketed an electronic version of the British Columbia Building Code for use by building inspection staff at municipal level.

EDUCATION

1993 Simon Fraser University, Vancouver, B.C. - Bachelor of Arts (Economics and Political Science)

VOLUNTEER BOARD MEMBERSHIP

- World Flying Disc Federation Board Member, 2001 – 2007, 2009 – Present
- Vancouver Curling Club Board Member, 2005 – 2006
- Canadian Ultimate Players Association, BC Representative, 2000-2005
- Vancouver Ultimate League Society Board Member, 1999 to 2001, 2008 to 2012

REFERENCES

Available upon request.